

Format for Investor Complaints Data for period 2023-2024

Complaints received for month of January 2024

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	0	46	0	46	0	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	0	0	0	0	0	30 days
4	Other Sources	0	1	0	1	0	30 days
Total		0	47	0	47	0	

Trend of monthly disposal of complaints (January 2024)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-23	9	89	86	12
2	May-23	12	113	123	2
3	Jun-23	2	88	85	5
4	Jul-23	5	144	140	9
5	Aug-23	9	90	99	0
6	Sep-23	0	74	74	0
7	Oct-23	0	60	60	0
8	Nov-23	0	37	37	0
9	Dec-23	0	46	46	0
10	Jan-24	0	47	47	0

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	1	13	13	Nil
2	2020-21	1	28	27	1
3	2021-22	1	65	66	Nil
4	2022-23	0	52	51	1
5	2023-24**	1	49	50	0
	Grand Total		207	207	

* considered grievance through Exchange and SEBI.

**Upto January 2024